BT Group

Everyone
has a place in tech.

It's not about what you know,
it's about who you are.

As a Software Engineering or Customer Support Technician apprentice at BT Group, you'll earn while you learn all about the cutting-edge tech that's changing our world. Combining hands-on experience with structured training, our programmes are designed to give you the skills and knowledge you need to thrive. Whether you're building new software solutions or helping customers troubleshoot their technical issues, you'll be building a career with purpose.

From day one, you'll work alongside some of the brightest minds in the industry, gaining real-world experience and qualifications that will set you apart. You'll be part of a team that values your ideas, supports your growth, and celebrates curiosity and innovation.
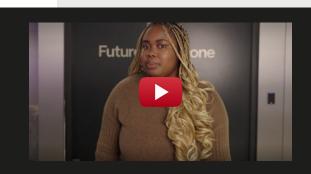
Expect the Unexpected

Think you need to have any expertise in technology to join BT Group as an apprentice? Think again! While STEM skills can help, they're not the only path into tech. Interests in gaming, hospitality, science and many other interests or areas of study can transfer just as well. At BT Group, it's not about the skills you have already—it's about your enthusiasm, problem-solving mindset, and a passion for learning. And with our support, you'll have everything you need to succeed.

What You'll Need

For level 3 programmes: Five GCSEs at grades 4-9 (including Maths and English).

For level 6 programmes: The above plus either three A-Levels grades with grades BBC or above, T Level at Merit or above or have the equivalent SCQF.

Does BT Group make the internet work? Kinda! Learn more in our series **BTS at BT Group** hosted by Sheryl, an apprentice turned Software Engineer.

Not sure Software Engineering or Customer Support Technician is the right future for you? We offer a range of other apprenticeship roles too, so whether you're interested in customer service, cyber security, or network engineering, there's something for you at BT Group.

>Find out more

Apply