

Free School Meals Information regarding the issue of vouchers during the Covid19 situation.

Vouchers issued/in process to date

Date issued	To cover which week/s	Who by	What	£ Value per child		
19/03/2020	23/03/2020	NDHS	Gift card	11.50		
27/03/2020	30/03/2020	NDHS	e-Voucher	11.50		
03/04/2020	nothing sent out this week as we tried to establish Edenred delivery					
16/04/2020	6 & 13/04/2020	NDHS	e-Voucher	30.00	2 wks per child	
10/04/2020	13/04/2020	Edenred	eGift card	15.00		
17/04/2020	20/04/2020	Edenred	eGift card	15.00		
24/04/2020	27/04/2020	Edenred	eGift card	15.00		
01/05/2020	No voucher this week from Edenred as we balance the overpayment of 13/4 (see above)					
08/05.2020	11/05/2020	Edenred	eGift card	15.00		
15/05/2020	18/05/2020	Edenred	eGift card	15.00		
22/05/2020	25/05/2020	Edenred	eGift card	15.00		

An email was sent to all FSM Parents/Carers which contained the [DofE Free School Meals Parent/Carer FAQs](#). This document can also be found on the Covid 19 info page.

In the first instance this is the go to document to assist with downloading and accessing vouchers.

Most important - with the [Edenred vouchers](#), when they ask you for your email address, please use the email address they sent the voucher to.

DO NOT USE the FINANCE@NDHS.ORG.UK email as the voucher will be emailed to the school finance office.

And **do not use any other email address other than the one you received the Edenred voucher on.**

Edenred vouchers have a life of only 1 month from the day of issue. Once redeemed, the store Gift Cards have a longer life.

What's the difference between an eCode and an eGift card?

eCode – this is the 16 digit code which will be sent to you if you receive an email from your school administrator. You'll need this code to access www.freeschoolmeals.co.uk and choose your supermarket eGift card. You cannot use the eCode directly with the retailer, it must be exchanged for an eGift card.

eGift card – each supermarket has their own eGift card. To order your eGift, redeem your eCode at www.freeschoolmeals.co.uk. The eGift card will be sent to the email address entered during check-out and can be spent instore at the chosen supermarket.

What supermarkets are available?

Morrisons
Tesco
Sainsbury's
Asda
Waitrose
M&S food

The eGift card is issued to parents in respect of the free school meal benefit and will only be accepted in store for the purchase of food and groceries.

How often will I receive the supermarket voucher?

NDHS has arranged to send you a voucher as per the issue dates shown above.

The eCode can be redeemed for a supermarket eGift card within 1 month of the date of issue. The eGift cards have different expiry dates – please see [the parent and carer FAQs](#) for further details

How do I use a supermarket eGift card?

A supermarket eGift card is a digital voucher. The eGift card email contains a link to a barcode which can be presented at the till in-store either on a smartphone screen or printed on a piece of paper, just like a gift card. Some eGift cards can be used to purchase online.

I'm not able to get to the supermarket?

You can forward the supermarket eGift card to someone else to purchase goods on your behalf if you're not able to get to the supermarket. The eGift card email contains a link to a barcode which can be presented at the till in-store, just like a gift card.

The value of the supermarket eGift is £15.00 per NDHS student. If you have more than one child in Years 7-11 in NDHS you will receive a voucher with the value that is £15 x number of NDHS students in your family i.e. family with 3 NDHS pupils will receive a voucher for 3 x £15 = £45.

The vouchers from Edenred are issued weekly. You must redeem each voucher each week – doing just one doesn't mean all the others will follow.

If you have any queries about FSM please do not hesitate to come back to us but it may take us time to resolve any Edenred queries as they are inundated with calls.